



August, 2011

NewsNotes – Ah, summer. Hopefully, everyone is getting out and enjoying the summer. However, there is still work to think about, so following, are a few updates from SEi.

2012 License/Maintenance Fee – The cost will remain at \$950 for The CourtRoom Program and \$400 for the Parking Program.

New Staff – By now, you have heard the two new voices on the phones. At the end of July, Roxanne and Ken joined SEi in Tech Support positions. They are both answering calls and quickly learning all they can about The CourtRoom Program. Please welcome them and be patient as we bring them up to speed.

Program Updates – It's been a busy couple of weeks adjusting to the new steps of reporting your monthly report to Audit and Control. **You must be running version 1.11.08B+ (or higher) to correctly transmit your report.** You won't see any changes in how you create your report/file however you may need to give us a call if you have a POSITIVE adjustment entry to add to the report.

Due to the changes in reporting procedures, some courts want to save their AC1030 file to both their local drive and a flash drive to give to the judge. When you write your AC1030 to disk, you now have the option to pick 2 locations to write the file. *(If your "Target" is still A: you should consider making a change to save the file either to your local drive or a flash drive. Floppy disks are being used less and less and many newer computers don't even have floppy disk drives. Call us for help with this.)*

User Group Meetings – A user group meeting is scheduled at the Royalton Town Court on September 16. On September 26 & 27 we'll be at the fall conference in Niagara Falls. At this point, Marty is scheduled to teach the Electronic Reporting class with Tina Richburg and the Court Organization class with Janet Smith. We will also have a table in the vendor area, so be sure to stop by to say "Hi" and see what's new.

The 7th District is in the process of scheduling some fall User Group meetings. Be sure to check our website for updated information on those meetings. The scheduling of 2012 meetings will begin after the first of the year, so contact Marty if you want to schedule a meeting in your area.

New Address - Mail is still being sent to our old location. Please update your records with our new address. Our mail forwarding stops in November, so all mail to the old address will be returned to you, which may result in your payments getting to us late. **790 Canning Parkway
Victor, NY 14564
New fax# is 585-924-2379**

Closing – That's all for now from SEi. Enjoy the rest of your summer and be sure to do your backups and, read Recent Changes to keep up with all the new features of The CourtRoom Program.

